

**CUSTOMER SERVICE**

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07002 - Palma de Mallorca  
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DATE	BRANCH
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**COMPLAINANT'S DETAILS**

FULL NAME OR COMPANY NAME	IDENTIFICATION DOC.	
PHONE	E-MAIL (OPTIONAL)	
ADDRESS	POST CODE	
TOWN/CITY	PROVINCE	COUNTRY

**REPRESENTATIVE'S DETAILS<sup>(1)</sup>**

FULL NAME OR COMPANY NAME	IDENTIFICATION DOC.	
PHONE	E-MAIL (OPTIONAL)	
ADDRESS	POST CODE	
TOWN/CITY	PROVINCE	COUNTRY

<sup>(1)</sup> If you are submitting a complaint on behalf of third parties, you must attach all supporting documentation proving representation.

I hereby state that I am not aware of any administrative, arbitration or legal proceedings currently underway in relation to the issue raised in this complaint.

**REASON FOR THE COMPLAINT** *(Required - Please specify the reason for the complaint in as much detail as possible)***REQUEST** *(Required)*

Remember that together with this form you must also provide any supporting documentation you have which substantiates your complaint.

This form will be processed under Banca March, S.A. Customer Ombudsman Regulations.

Pursuant to applicable data protection legislation, please note that any data you give us or which are generated as a result of this complaint will be processed by Banca March, S.A. for the purpose of handling and managing it. You may at any time ask to access, rectify or erase your data, object to or restrict our processing and for data portability through Banca March Customer Service ([atencion\\_cliente@bancamarch.es](mailto:atencion_cliente@bancamarch.es)). You may also contact Banca March's Data Protection Officer by emailing [dpo@bancamarch.es](mailto:dpo@bancamarch.es). For more information on the protection of your personal data, you can consult the full version of the Data Protection Policy at <http://www.bancamarch.es/> or request a paper copy at any of our branches.

The Complainant / Representative